
ABOUT THE HAN SERVICE

The major function of the HAN homemaker service is to help you with home management and maintenance so you can continue to live as independently as possible.

HAN ELIGIBILITY CRITERIA

- Must be 60 years of age or older
- Must reside in Camden County
- Must have a functional disability making it very difficult to maintain your home or apartment
- Not currently receiving homemaker help from any other source
- Few or no informal resources available
- Priority given to low income residents

SERVICE MAY BE DENIED, REDUCED OR TERMINATED IF:

- Funding is not available
- Program hours are changed
- Other clients are considered a higher priority
- Based on reassessment, a termination or change is necessary
- Client behavior is disruptive to program or staff (i.e. disruptive behavior could include but is not limited to physical or verbal abuse/harassment; inappropriate language, demands or failure to comply with courtesies noted in this brochure)

If you are terminated for any reason, you have the right to appeal. Appeal procedures will be made available to you in such circumstances.

CLIENT RESPONSIBILITIES

As a client, you are expected to have the necessary supplies to allow the homemaker to do her job.

These include a pair of housekeeping gloves, a wet mop, a vacuum cleaner in good working order, and household cleaning supplies such as soap, cleanser (no bleach or ammonia), etc.

SERVICE INFORMATION

Your homemaker is there to help you maintain your home - heavy housework is not part of the program. She is not permitted to do any climbing or moving of heavy furniture.

With your cooperation, the HAN Program can make your life more comfortable and healthier.

Funded through a grant from the Camden County Board of Freeholders, the Department of Health and Human Services and the Division of Senior Services—ADRC

IMPORTANT COURTESIES

You must stay in your home during the time the homemaker is working.

You are not to give the homemaker any tips or money gifts; you may give a donation to benefit the program.

The appropriate person with whom to discuss any of your concerns is the HAN Supervisor at (856) 456-1121.

If your laundry is being done, you should also have laundry supplies that you wish the homemaker to use, as well as the money for the machines, if necessary.

A regular schedule must be maintained. Please be available when your homemaker arrives or call if an emergency makes this impossible.

Other services: Information, referral and counseling. The HAN Program Coordinator will discuss other resources with you and help you access them.



Our office is open Monday through Friday, 9:00 am to 4:00 pm. You may call us at (856) 456-1121.

The HAN program can provide the following service based on the assessment of your needs:

HOUSEHOLD CLEANING

- Change bed linens.
- Dust, sweep and/or vacuum.
- Store loose articles.
- Wet mop floors.
- Other chores as instructed by the HAN Supervisor.



KITCHEN MAINTENANCE

- Store equipment and foods properly.
- Wet mop floor.
- Clean sink, stovetop and other surfaces.



BATHROOM CLEANING

- Wash tiles and fixtures with disinfectant. Scrub tank, sink and toilet.
- Mop floor.
- Make certain bath mat, rugs, etc. are secure.



LAUNDRY CARE

- Laundry to be done in the apartment facility or home. Client will give the HAN homemaker money for any machines, if necessary.



Homemaker Assistance Network (HAN)



A project of

**SENIOR CITIZENS UNITED
COMMUNITY SERVICES, INC.**

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