

## TELEPHONE REASSURANCE

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- Offers a daily phone call to check on a client's well-being.
- To affirm that someone does care by sharing a few minutes in friendly conversation
- Provides peace of mind to family, friends and participants
- Is easy to sign-up for by calling 856-456-1121 or returning the slip on the inside of this flyer to SCUCS



### FUNDING FOR TELEPHONE REASSURANCE IS PROVIDED IN PART BY:



DiPiero Center  
512 Lakeland Road - 4th Floor  
Blackwood, NJ 08012

Main (856) 858-3220  
Toll Free (1-800) 955-2446



# TELEPHONE REASSURANCE PROGRAM

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SCUCS Telephone Reassurance seeks to meet the special needs of people who are elderly or physically challenged and living alone by placing a regular phone call at a pre-arranged time to those individuals...



*A project of*

**SENIOR CITIZENS UNITED  
COMMUNITY SERVICES, INC.**



537 NICHOLSON ROAD  
AUDUBON, NJ 08106  
**(856) 456-1121**  
FAX (856) 547-2685

Email: [scucs@scucs.org](mailto:scucs@scucs.org)  
Visit us at [www.scucs.org](http://www.scucs.org)

# TELEPHONE REASSURANCE

*We are only a phone call away*

## WHAT IS TELEPHONE REASSURANCE?

- Telephone reassurance is a program for older adults and adults with disabilities who live alone. Calls are made each day by SCUCS volunteers. Any problems or concerns are reported to SCUCS staff for follow-up.

## WHAT ARE THE ADVANTAGES OF TELEPHONE REASSURANCE?

- Telephone Reassurance is a safety check and medication/meal reminder for people who live alone. It offers the reassurance that someone will be checking on the participant every day. Telephone Reassurance also offers daily socialization for a participant and peace of mind to family and friends.

## IS THERE A CHARGE?

- No. Telephone Reassurance is a service offered free of charge to seniors in Camden County

## HOW DO I SIGN UP FOR TELEPHONE REASSURANCE?

- Fill out and return the slip on the right or call SCUCS at (856) 456-1121

## WHAT IF I WON'T BE HOME FOR SEVERAL DAYS?

- Just let the volunteer know. The information will be shared with SCUCS staff

## WHAT IF I'M HURT AND CAN'T GET TO THE PHONE?

- If you can't be reached, the volunteer will inform SCUCS staff who will call the people you've chosen to be called in case of emergency. The contact people are usually relatives or neighbors. Each should have a key to your home and be willing to go there to see if you're all right. If necessary, emergency personnel will be called.

## WHAT IF NEITHER CONTACT PERSON CAN BE REACHED?

- SCUCS staff will first check with the hospital to see if you were recently admitted. If all else fails, local law enforcement will be contacted to go to your home and check on you.



## The CEI program is funded by:

Camden County Board of  
Chosen Freeholders

Department of Health &  
Human Services

Division of Senior and  
Disabled Services —ADRC

- I am interested in the Telephone Reassurance Program for myself.
- I am interested in the Telephone Reassurance Program for a relative or friend.
- I would like more information on becoming a Telephone Reassurance Volunteer

Name: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ Zip: \_\_\_\_\_

Return to: Senior Citizens United Community Services, Telephone Reassurance Program